



July 2008

Your Call, Earn Extra With beCogent

With the credit crunch beginning to take its toll on the country, now might be a good time to consider taking on an extra job. beCogent, based in Glasgow, Airdrie, Kilmarnock and Erskine, has a variety of full and part-time positions that can fit in with your current lifestyle – even if you only have a few hours to spare a week.

beCogent is a company on the up and up. The organisation was founded in 1999 in response to the rapid expansion of the multi-billion pound call centre sector and has grown organically to become one of the UK's leading providers of outsourced customer contact services.

The company has developed a portfolio of high-profile clients that includes Argos, Virgin Media, J D Williams, John Lewis Direct, Traveline Scotland, House of Fraser, Fortnum & Mason, the National Australia Bank Group and Tiscali.

beCogent provides fantastic opportunities for those wishing to work flexible-shifts, full-time and part-time workers, those looking for a career or people just looking to supplement their monthly income as the credit crunch hits. There is a position to suit everyone and all work patterns.

beCogent is proud of its enviable standards. The company expects the highest levels of performance, and invests heavily in supporting all staff members in their achievements. Everyone has a platform on which to shine and the encouragement to step up to it.

Careers at beCogent are what individuals make of them. If it's a career they want, people are given every opportunity to stand-out and make the most of every opportunity. If someone is just looking for a job, as long as they can do it to the best of their ability, that's fine with management.

beCogent has its own in-house training academy. There are plenty of opportunities for all to have further training and progress in their careers. Management are strong role models for staff in the contact centres and there are many training courses that enable team members to become satellite recruiters, satellite trainers and team captains.

Laura Rankine, beCogent's HR Manager, said: "As a major employer in West Central Scotland we are committed to the people who work for us and the areas we work in.

"At beCogent we are determined to provide a great working environment for staff. We have various shift patterns that will fit in with people's lifestyles and enable them to work with the company.

"There are many exciting opportunities at beCogent and with the business continuing to grow at a rapid rate we are on the look-out for good quality staff. We ask that employees come to work for us with passion and enthusiasm. The company can train people with the right attitudes for job roles – we only ask that they are willing to work hard and to the best of their abilities and we will provide them with comprehensive training.

Laura continued: "Sometimes taking on a new job can be daunting but everyone is welcomed at beCogent and with staff from all walks of life there is always someone to get along with. Working towards the same goals keeps the team together and whether people are looking for a job or a career in the contact centre industry, beCogent has something to suit – the company is paving the way for everyone to have a worthwhile and fulfilling career."



There are also many additional benefits for staff who work with beCogent including a social club and café, free parking, a free masseuse, free fruit, a free beautician, a pension scheme and much more.

For further information on the various careers at beCogent please email careers@becogent.com or call 0845 272 6666.

Ends.

Issued by Beattie Communications (www.beattiegroupp.com) on behalf of beCogent

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